



CCR&R in Washington & Columbia Counties
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Compliance Concern Policy

Child Care Resource & Referral in Washington & Columbia Counties (CCR&R) believes the responsibility of providing quality child care for children rests with the provider giving daily care. We are dedicated to supporting, encouraging, training, and consulting with providers enrolled with us. When we receive concerns about a provider's compliance, we address it according to our policy. A copy of the complete Compliance Concern Policy is available upon request.

When CCR&R in Washington & Columbia Counties receives information indicating allegations of any actions that may threaten the well-being of a child, such as physical, sexual, emotional abuse or neglect or lack of supervision, we will urge persons with such concerns to report to Child Protective Services at: (503) 681-6917 or toll free at (800) 275-8952. Violations of the rules and regulations pertaining to child care should be reported to the Child Care Division at 1-800-556-6616. CCR&R in Washington & Columbia Counties will also report serious incidents to the same authorities and may temporarily suspend referrals to the provider.

When concerns categorized as personal disputes such as differences in child rearing customs or styles, business disagreements, or scheduling concerns, are received, CCR&R in Washington & Columbia Counties encourages the parties involved to clarify and resolve matters themselves. All information that is received is **confidential** and is only shared with the appropriate regulatory and/or investigative authorities.